



SMS PRIVACY POLICY

Big AL (“we,” “us,” or “our”) respects your privacy and is committed to protecting the personal information you share with us through SMS (text message) communications.

INFORMATION WE COLLECT

When you opt in to receive SMS messages from us, we may collect:

- Your mobile phone number
- Your name (if provided)
- Message content and response history
- Opt-in and opt-out dates and times

HOW WE USE SMS INFORMATION

We use SMS messaging to:

- Communicate with employees, applicants, and customers
- Send scheduling updates, service notifications, and important business information
- Respond to inquiries or requests
- Share company updates or reminders related to our services

We do not use SMS messages for unsolicited marketing.

CONSENT

By providing your mobile number and opting in, you consent to receive SMS messages from Big AL. Message frequency may vary. Message and data rates may apply.

OPTING OUT

You may opt out of SMS communications at any time by replying **STOP** to any message. After opting out, you will no longer receive SMS messages unless you re-enroll.

DATA SHARING

We do not sell, rent, or share your mobile number or SMS data with third parties for marketing purposes. SMS information may be shared only with trusted service providers who assist in delivering messages and who are contractually obligated to protect your information.

DATA SECURITY

We take reasonable administrative and technical measures to protect your SMS data from unauthorized access, disclosure, or misuse.

DATA RETENTION

We retain SMS records only as long as necessary for business, legal, or compliance purposes.

YOUR RIGHTS

You have the right to:

- Request information about the data we have related to SMS communications
- Request correction or deletion of your information where legally permitted

CONTACT US

If you have questions about this SMS Privacy Policy or our messaging practices, please contact us at:

Big AL

info@bigalservices.com

615-279-8050